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NEW LOOK ON THE WEB

Your Norman community is at your fingertips at the City's newly redesigned website: www.NormanOK.gov. Visit to find any information you need including upcoming events, the latest news and ways to get involved in new movements such as "Green Norman."

The new website is more user-friendly than ever with easy access to city government plans and resources, public safety services, Norman community life and answers to frequently asked questions about the city.

Please visit the City of Norman at www.NormanOK.gov for all information about your community!



INSIDE NORMAN

Your source for the City of Norman's community news

**NAMED MONEY
MAGAZINE'S
SIXTH BEST CITY
IN AMERICA
2008**

SPRING 2010

BOND ELECTION PASSAGE ALLOWS FOR ROAD AND OUTDOOR WARNING SYSTEM IMPROVEMENTS

On March 2nd, Norman voters chose to pass the bond election in favor of improving the overall maintenance of City streets and Norman's Outdoor Warning Systems. The Street Bond Issue will be in the amount of \$19 million allocated to the resurfacing and reconstruction of urban and rural asphalt and concrete roads throughout the City. Implementing a maintenance program to repair streets when they are in fair condition costs less over their lifetime than streets that are allowed to deteriorate to a bad condition. The roadway improvements in the 2010 Bond Election will include over 200 lane miles of street improvements, bicycle safety modifications, minor storm drainage improvements and a priority on handicapped accessibility. A typical street maintenance/rehabilitation project in a neighborhood might require 30 days for completion. Residents will be notified

well in advance and access to properties will be maintained throughout the projects.

Citizens can expect to see roadwork begin August 2010 and continue through November 2015.

Norman voters also elected to pass the City's Outdoor Warning System Bond Issue which includes the purchase of 60 new sirens to cover the entire City limits and modifications to and relocation of 17 existing, aging sirens. The system will allow emergency warning notice to be given to specific areas as needed, rather than Citywide only. Currently, the City has 37 outdoor warning sirens. Fifty percent of the sirens have exceeded their life span and most are obsolete and replacement parts can no longer be purchased. The Outdoor Warning System project will begin June 2010 and be operational April 2011.

Continued on page 3

For specific information regarding the locations of proposed roadway improvement projects, the location of existing warning sirens and the approximate locations of the proposed warning sirens, visit **www.NormanOK.gov**.



CITY DEPARTMENT DIRECTORY

City Attorney

(405) 366-5423

CityAttorney@NormanOK.gov

City Clerk

(405) 366-5406

CityClerk@NormanOK.gov

City Manager

(405) 366-5402

CityManager@NormanOK.gov

Finance

(405) 366-5413

Finance@NormanOK.gov

Fire Department (non-emergency)

(405) 292-9780

FireChief@NormanOK.gov

Human Resources

(405) 366-5482

HumanResources@NormanOK.gov

Municipal Court

(405) 366-5325

Court@NormanOK.gov

Parks & Recreation

(405) 366-5472

Parks&Recreation@NormanOK.gov

Planning & Community Development

(405) 366-5433

Planning@NormanOK.gov

Police Department (non-emergency)

(405) 321-1600

Police@NormanOK.gov

Public Works

(405) 366-5452

PublicWorks@NormanOK.gov

Utilities

(405) 366-5443

Utilities@NormanOK.gov

BOARDS AND COMMISSIONS

The City's 29 boards and commissions study information and make recommendations to City Council on issues in the board's area of expertise. Board and Commission appointments are made by the Mayor and confirmed by City Council. To apply for appointment, download an application at www.NormanOK.gov.

- Animal Shelter Oversight Committee
- Board of Adjustment
- Board of Appeals
- Board of Parks Commissioners
- Bicycle Advisory Committee
- Central Oklahoma Master Conservancy District (COMCD)
- Children's Rights Coordinating Commission
- Citizens Public Safety Oversight Committee
- Citizens (Wastewater) Oversight Committee
- Convention and Visitor's Bureau
- Development Oversight Committee for TIF District No. 2
- Enforcement Authority
- Environmental Control Advisory Board
- Floodplain Permit Committee
- Greenbelt Commission
- Historic District Commission
- Human Rights Commission
- Library Board
- Norman Cable Communications Commission
- Norman Housing Authority
- Norman Regional Hospital Authority
- Oversight Committee to End Chronic Homelessness (ECHO)
- Pioneer Multi-County Library Board
- Planning Commission
- Public Arts Board
- Reapportionment Commission
- Social and Voluntary Services Commission
- Traffic Appeals Commission
- Tree Board



Mayor
Cindy Rosenthal
mayor@
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Ward 1
Alan Atkins
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Ward 6
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NormanOK.gov



Ward 7
Doug Cubberley
ward7@
NormanOK.gov



Ward 8
Dan Quinn
ward8@
NormanOK.gov

CITY COUNCIL UPDATE

Congratulations to our re-elected officials.

Mayor: Cindy Rosenthal

Ward 2: Tom Kovach

Ward 4: Carol Dillingham

Ward 6: James Griffith

Ward 8: Dan Quinn

City Council meetings take place the second and fourth Tuesday of the month at 6:30 pm in the Council Chambers in the Norman Municipal Building located at 201 W. Gray Street.

IMPORTANT NUMBERS

EMERGENCY

9-1-1

Action Center (405) 366-5396
Animal Shelter (405) 292-9736
Building Permits (405) 366-5339
City Construction Updates (405) 366-5452
City Council (405) 366-5402
Composting (405) 292-9725
Garage Sale Licenses (405) 366-5339
Garbage/Trash Collection (405) 329-1023
Industrial Pretreatment (405) 292-9731
Job Hotline (405) 366-5321
Mediation (405) 366-5420
Mosquito Control (405) 366-5472
Norman Transfer Station (405) 292-9776
Pothole (reporting) (405) 329-2524
Recycling (405) 292-9725

Sanitary Sewer Stoppage (405) 329-0703
(After Hours & Weekends) (405) 321-2182
Storm Sewer Stoppage (405) 329-2524
Street Construction Hotline (405) 366-5396
Street Repair (405) 329-2524
Street Sweeping (405) 329-2524
Water, Sewer, & Sanitation Bills (405) 366-5320
Water Conservation Program (405) 292-9731
Water Main Leak (405) 329-0703
Water Quality Info (405) 321-2182
Zoning and City Planning (405) 366-5433



PROPOSED STREET IMPROVEMENTS

The proposed roadway improvements in the 2010 Bond Election were developed using the City's computerized Pavement Management Program which uses technical information to rate and rank streets based upon their condition. Some highlights of the proposed \$15,000,000 street maintenance projects are:

- Over 200 lane miles of streets improved
- 55% of funds will be used for asphalt streets
- 30% of funds will be used for concrete streets
- 15% of funds will be used for rural roads
- \$4,000,000 in total reconstruction of streets (new program)
- Reduces inventory of unpaved roads from 15 miles to 10 miles
- Bicycle safety modifications where applicable
- Minor storm drainage improvements where needed
- Handicapped accessibility will be prioritized
- Streets located throughout Norman
- Joint project with Cleveland County will rehabilitate twice as many rural roads
- Maximum use of in-house resources in combination with contracted services



CITIZEN COMMITTEE ENSURES PUBLIC SAFETY FUNDING IS WELL-SPENT

In May of 2008 the citizens of Norman voted to approve a temporary sales tax to support public safety allowing more resources to be directed to Norman's Police and Fire Departments. The proposition called for the staffing of forty-one (41) additional Police personnel and thirty (30) additional Fire personnel. The additional sales tax was also to be used for vehicles and equipment for such personnel, acquiring, constructing and equipping two new fire stations.

The election provided for the establishment of a Citizens Public Safety Oversight Committee (CPSOC) to review the expenditures and submit recommendations to the City Council regarding the expenditures. This committee was appointed by City Council on February 10, 2009. The members of the committee spent their first year reviewing Public Safety Sales Tax revenues and expenses for each month.

The Committee reports that land acquisition for both fire stations has been accomplished and a contract for construction of Fire Station No. 8 was approved in December 2009.

Members of the Committee contributed input into the curriculum of Community Oriented Policing (COP) training. COP is a philosophy based on the concept that Norman police officers and Norman citizens work together in creative ways to help solve contemporary community problems related to public safety. The Committee also reviewed and approved the Five Year Strategic Plan and the Community Oriented Policing Annual Work Plan during this first year.

Year one of the plan called for an additional 12 Police officers to be added to the force. The Committee

reports that 12 recruits have completed the Police Academy and Field Training and are now on solo assignments.

Public Safety Sales Tax expenditures have been made in accordance with the Ordinance establishing the parameters for such expenditures. Also, in the Committee's judgment, the Police Department is successfully moving toward the implementation of Community Policing concepts.

The Police Department also reports that 22 cadets will graduate from the 47th Norman Police Academy on March 26, 2010.



Rendering of Fire Station No. 8 located at 3901 36th Ave. NW



ROCK CREEK ROAD BRIDGE WILL PROVIDE ALTERNATE EAST-WEST ROUTE ACROSS NORMAN

As in any community, there are certain times of day in certain areas of town that motorists experience high levels of traffic congestion. One project which will alleviate some of the congestion is the Rock Creek Road bridge over I-35 and frontage roads. The bridge is a collaborative effort between the City of Norman and the Oklahoma Department of Transportation and is a work in progress.

The Rock Creek Road Bridge over I-35 will connect on the east to 24th Avenue NW in the University North Park area. That connection will be located just north of Kohl's Department Store and the Embassy Suites Hotel. The Rock Creek Road Bridge will connect on the west to 36th Avenue NW at the same location as the current intersection of those two streets. This additional crossing of Interstate 35 is expected to alleviate traffic congestion at both

the Robinson Street and Tecumseh Road interchanges with I-35.

Construction time is projected to be 390 calendar days. The embankment construction is scheduled to begin April/May 2010.

Other transportation improvements are also being planned in the vicinity of Rock Creek Road and I-35, including the intersection of 24th NW and Rock Creek Road and the NE quadrant of the interchange at Robinson Street and I-35. Improvements on the west side of Robinson Street and I-35 are also under consideration.

This new access point across I-35 will also carry Legacy Trail across the interstate with wide bike and pedestrian lanes on both the west-



I-35 AND ROCK CREEK ROAD; Stamping Horses Theme

bound and eastbound sides. Legacy Trail will ultimately connect to Ruby Grant Park as its northwest terminus.

This bridge will incorporate the aesthetic concrete design that celebrates the Norman culture. Rock Creek Road Bridge illustrates the Norman area's active industries in both breeding quarter horses and crafting saddles.

WINTER WEATHER BRINGS OUT THE BEST IN CITY STAFF

By City Manager Steve Lewis

December 24, 2009, now known as the Christmas Eve Blizzard, is probably a day that most of Norman will not soon forget. It was the most snow ever recorded in a single day for Oklahoma City, with local snow totals exceeding ten inches. Winds were sustained at 40 mph (gusting to 60 mph) for several hours, creating whiteout conditions with visibility of less than 100 feet. The winds built snowdrifts at least three feet deep and many vehicles had to be abandoned after becoming stuck in the snow that fateful Christmas Eve.

It was reported that several Norman employees gladly offered their assistance stopping numerous times to help stranded motorists. Our Norman employees obviously could not bear to see people trapped in cars on

Christmas Eve and not make an attempt to get them to their destination or at least to safety for the holiday. In addition to fatigue, most of the responders had to forego their Christmas Eve and Christmas Day plans with their families.

A second winter storm from January 28-29, brought ice and freezing rain. With about a quarter of an inch of ice accumulation on trees and power lines, followed by a few inches of sleet and snow, conditions continued through the evening of the 29th after extended periods of freezing rain and wintry precipitation. It is hard to imagine that just the day before, on January 27, the high was a breezy 65 degrees.

Several of Norman's social service agencies, members of the religious community, and the Oklahoma Highway Patrol, offered assistance to the City of Norman by providing shelter and transportation for stranded motorists. On behalf of the City, I want to say thank you for an exceptional job to the unsung heroes of yet another weather calamity in Norman!



EVERY ONE COUNTS - CENSUS 2010

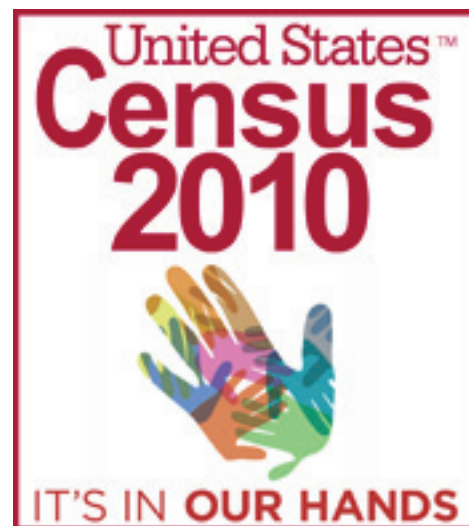
The census is completed every ten years and provides a count of everyone in the United States. **These population figures determine the level of federal grant funding Norman will receive, based on the number of citizens in our area, making your participation greatly important.**

For example, the 2010 Census will help communities receive more than \$400 billion in federal funds each year for things like hospitals, job training centers, school, senior centers, bridges, and other public works projects and emergency services. The data collected by the census also determines the number of seats our state has in the U.S. House of Representatives. Every one counts, but only when you fill out the census form can you make a statement about what resources our community needs to move forward.

Future local, state and national planning decisions are based upon accurate data that will spur and sustain economic development for the next 10 years.

To support the 2010 Census and encourage citizens to participate, Mayor Rosenthal has appointed a Norman Census Complete Count Committee. "The committee will encourage participation to achieve a complete and accurate count of Norman's population. It is important that Norman residents hear the benefits of an accurate count to Norman's future", said Mayor Rosenthal.

The 2010 census will be completed the first quarter of the year with a census questionnaire mailed to every household between February and March. **April 1 is designated as Census Day to encourage residents**



to return their form by that date. This is not a deadline but a point of reference for sending your completed forms back in the mail. Between April and July, census takers will be visiting households that did not return a form by mail. The form includes 10 short questions and will take only a few minutes to complete and return by mail. For further information, visit www.2010.census.gov.

2010 SPRING CLEAN-UP & HOUSEHOLD HAZARDOUS WASTE EVENT

The City's spring clean-up will collect items that are normally not placed with household trash, such as: couches, mattresses, refrigerators and air conditioners (the Freon® must be removed), etc. Items that will not be picked up include: construction debris, yard waste, tree limbs and hazardous chemicals such as: paints, freon, pesticides, herbicides, etc.

2010 Spring Clean-Up	
Usual Trash Service	Pick Up Day*
Mondays	April 3rd
Tuesdays	April 10th
Wednesdays	April 17th
Thursdays	April 24th
Fridays	May 1st

Rural customers need to call the Sanitation Division at (405) 329-1023 prior to April 2nd to schedule their date.

*Items must be out by 7:30 a.m. on the designated Saturday.

The Household Hazardous Waste Event is scheduled for April 24, 2010

9 a.m. - 2 p.m.

Lloyd Noble Center, SW Parking Lot (2900 S. Jenkins)

- Free 5 gallon buckets of white latex paint can be picked up from 2:30-3:30 p.m.
- Keep products in original containers
- Do not mix chemicals

We Will Accept

- Oil, oil filters, brake fluid
- Latex & oil based paint
- Compact fluorescent light bulbs
- Paint thinners & turpentine
- Wood preservatives
- Kerosene & flammable solvents
- Drain & oven cleaners
- Pool chemicals
- Floor & furniture polish
- Craft & hobby supplies
- Antifreeze

- Car batteries & NiCd batteries
- Car tires (without rims)
- Household cleaners
- Pesticides, herbicides, fertilizers
- Metal appliances
- Computers, computer accessories, & televisions
- Medicine (leave in original container and mark through personal information)

We Cannot Accept

- Radioactive waste
- Explosives
- Business generated waste
- Compressed gas or containers
- Biomedical waste
- Polychlorinated biphenyls
- Large truck or farm tires
- Household trash
- Yard waste



For more information call City of Norman Environmental Services, 3500 S. Jenkins, 292-9731



CITY OF NORMAN TO PUT CITY COUNCIL MEETINGS ONLINE

The City of Norman will officially launch new webcasting/streaming technology in April, 2010. This technology provides citizens the opportunity to watch live video streaming of local City Council meetings or on-demand after the meeting. Users can instantly replay captured video of all or part of a meeting through the City's web site www.cityofnorman.com by clicking on the link on the homepage.

"The City of Norman has made open government a priority by sup-

porting initiatives that enhance communication with our citizens," said City Clerk Brenda Hall. "We are excited about this new web site feature as a further example of our ongoing efforts to provide easy access to the legislative process." We are excited that citizens will now have access to archived meetings of the City Council and will be able to use key word searches through archived agendas to locate items of interest. They will also be able to click on an agenda item and be automatically linked to the portion of the meeting they are



most interested in watching. In addition, citizens will have access to the same background reference documents that the City Council considered in making its decisions. These same reference documents are also available prior to the Council meeting on the City website. Archived meetings will generally be available for on-demand viewing the next day.

DADDY DAUGHTER DANCE

The 10th Annual Daddy-Daughter Dance, sponsored by the City of Norman's Parks and Recreation Department, was held on Saturday, February 6 at Norman's Embassy Suites Hotel and Conference Center. This year's dance had the largest attendance in our 10 year his-

tory with 2,455 dads and daughters coming to enjoy the fun. The event is designed for girls aged 4-14 and their dads and features 3 time slots throughout the afternoon and evening to accommodate the schedules of our younger guests. Hope to see you there next year!



JUST SO YOU KNOW!

The Norman Public Library is host to a world of entertainment and information. With events such as teen lock-ins, video game nights for teens and adults, meet-the-author sessions, book discussion groups, Family Story Time, Saturday KidsClub, Toddler Story Time, Computer Training Center (CTC) courses, annual book sales and many more events, you can bet there's an activity for you to enjoy. You can also reserve a meeting room for your own event.

There is no fee for a library card, book check out or DVD rental. You can even reserve books online and have them ready for you to save time and ensure you get the material you need.



225 North Webster
(405) 701-2600

Discover what you've been missing. Sign up for a class, meet other people who share your interests, discover a great new book, learn about history and explore the library!

In a single month, the Norman Public Library had:

- 85,253 library material checkouts
- 8,176 logons to library computers
- 114 meeting room bookings
- 540 new library cards issued
- 44,693 visitors

As you can see, the Norman Public Library is a really happening place!

Monday-Thursday 9:00 am - 9:00 pm
Friday 9:00 am - 8:00 pm
Saturday 9:00 am - 5:00 pm
Sunday 1:00 pm - 6:00 pm

www.pioneer.lib.ok.us



PUBLIC FORUM SERIES OF SUSTAINABLE WATER RESOURCES FOR OUR FUTURE

The City of Norman began an eight-part Public Forum Series on sustainable water resources for our future. In 2001, the Norman Utilities Authority completed a Strategic Water Supply Plan which estimated the annual average and peak day water demands for the City of Norman service area through the year 2040. In the past several years, Norman has made significant strides in reducing peak day demands, reusing wastewater effluent at the Wastewater Treatment Plant, shedding non-potable users, odd/even watering and conservation. However, the long term outlook will still require additional water supplies to accommodate Norman's natural growth.

In 2009, the City of Norman joined other regional municipalities in the development of the 2009 Regional Water Supply Plan for Central Oklahoma. As part of the study, the City of Norman updated the annual average day water demand projections for the current service area to determine the necessary raw water supply augmentation for the entire region. Key findings of this study were as follows:

- Projected demands for the region exceed the sustainable yields of the potential source waters in Central Oklahoma.
- To obtain suitable supply for central Oklahoma, additional raw

water supply from the Kiamichi River Basin must be seriously considered through construction of a 105 mile pipeline and pump station, in parallel with the existing 60 inch City of Oklahoma City pipeline from Stanley Draper Reservoir to Lake Atoka.

- Additional pipeline/pump stations will be necessary to obtain additional water rights from Sardis Lake.

All citizens of Norman have been invited to attend and explore long term solutions for our drinking water needs and it isn't too late to participate. Come join your neighbors, community leaders and experts in the field of Oklahoma drinking water to investigate and discuss solutions and alternatives for Norman's drinking water for the next 50 years. These public forums are open to everyone with an interest in water and Norman's future.

The forums are held in the Council Chambers of City Hall located at 201 W. Gray Street. They begin at 6:00 p.m. and last approximately two hours. The topics that have been discussed so far in the series are as follows:

- Norman's existing strategic water supply plan and charter utility provisions
- State water plan



- Other water supply options: reclaimed water, brackish water, arsenic treatment technologies
- Lake Thunderbird augmentation study/Central Oklahoma Master Conservancy District
- Central Oklahoma regional raw water supply solution

The remaining topics and dates are below, including one that is scheduled for this week.

- March 25, 2010 - Financial condition of Norman's utilities (water, sewer, solid waste)
- April 1, 2010 - Use of trusts to collectively acquire and deliver water resources
- April 15, 2010 - Comparison of financial options related to long term water solutions

The forums are broadcast live on Channel 20 and rebroadcast periodically throughout the series. The presentations used at the forums that have already taken place are available for download on the City's web site. Please call the City of Norman Utilities Department at (405) 366-5443 for further information.

KIDS FOR KINDNESS

Please Join Us!

Norman's 11th Annual Kids for Kindness Earth Day Festival, Sunday April 18th, noon - 6 pm, in Reaves Park

The City of Norman in cooperation with Little River Zoo hosts this outstanding Children's Festival, free and open to the public. Over fifty organizations will provide hands on, age appropriate, activities teaching kids about the wonders of our planet earth and all forms of life! For further information, contact The Little River Zoo at (405) 366-7229 or Norman Parks and Recreation at (405) 366-5472.



INSIDE NORMAN

Your source for the City of Norman's community news

SPRING 2010

City of Norman
(405) 366-5402

CUSTOMER ACTION CENTER

The Action Center serves as a central point of contact for citizens with questions or concerns that can be addressed by municipal government. Contact the Action Center via e-mail at **Action.Center@NormanOk.gov** or telephone at **(405) 366-5396**.

UPCOMING COMMUNITY EVENTS

Annual 89er's Day Activities
Friday, April 23 - Saturday, April 24
Cleveland County Fairgrounds

Kids For Kindness
Sunday, April 18
Reaves Park, noon-6pm

Hazardous Waste Event
Thursday, April 24, 2010
Lloyd Noble Center, 9am-2pm

The City of Norman's Parks and Recreation Department offers programs and events for all ages in our community including youth sports, a Senior Citizens Center with a full slate of daily programs, and seasonal community activities. Visit www.NormanFun.com for more details.

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